

Message for U.S. Citizens: Remote Services in Olongapo on September 10, 2024, and Angeles City on September 11, 2024

The U.S. Embassy's American Citizen Services (ACS) Unit and the U.S. Department of Veterans Affairs will provide the following services on September 10 in Olongapo, and September 11 in Angeles City:

- Notarial services (<https://ph.usembassy.gov/services/notarials/>),
- Acceptance of Consular Report of Birth Abroad (CRBA) applications, and Acceptance of U.S. passport applications.

Please note that many passport renewals can also be submitted by mail—visit <https://ph.usembassy.gov/passports/> for details. While all applicants are welcome to attend, personal appearances are only required for:

- Applications by minors under age 18 (both parents must also appear, if possible),
- Replacement of lost or stolen passports,
- First-time passport applications, or the first application after age 16, and
- Applications to renew a passport issued more than 15 years ago.

ACS will provide the venue location and other details in a future message.

To provide an estimate volume of applicants and type of services requested, we encourage you to complete our survey. You can access the survey by clicking on the following link: <https://forms.office.com/g/89yh8PnCvZ>

VA Services to Be Provided:

- VA Regional Office (RO)
 - Answer general inquiries on available VA benefits.
 - Answer inquiries on specific pending claims for benefits.
 - Assist in filling out VA application forms for various compensation or pension benefits to include Privacy Act and change of address requests.
 - Information dissemination and discussion on PACT Act claims processing.
- VA Manila Outpatient Clinic (OPC):
 - Business Office Team
 - Registration/Enrollment with OPC
 - Scheduling of clinical appointments with OPC
 - Information and assistance on the Foreign Medical Program
 - My HealthVet Assistance
 - VHIC ID Application
 - Nursing Team
 - Provide preventive immunization (Flu, Pneumonia, and Tetanus/Diphtheria/Pertussis vaccines)
 - Taking vital signs, height, and weight record

- Assessing patient's condition and medical need
- Patient education on healthy lifestyle habits
- Suicide Prevention Coordinators
 - Provide Suicide Prevention awareness.
 - Veteran Crisis Line information
 - Distribute gift items from Suicide Prevention Program
 - Assessment of Mental Health appointment need
- Patient Advocate
 - Resolving concern about any aspect of health care experience in the clinic

ACS has also received confirmation that representatives from the Federal Benefits Unit, the Bureau of Immigration and the Philippine Retirement Agency will be present at the event.